TROUBLESHOOTING FREQUENTLY ASKED QUESTIONS

TROUBLE	PROBABLE CAUSE	SOLUTION
Unit does not turn on	Not plugged in	Plug in unit
Mist output minimal to none	Filter has not absorbed water	Wait 30 minutes for filter to absorb water
Filter turns brown	The filter has absorbed minerals	Replace your filter (HWF62) by visiting your local retailer or by calling Consumer Service at 1-800-546-5637
FilterCheck® is not working	Takes 60 minutes to register	Allow the humidifier to run continuously for 60 minutes, FilterCheck® indicator will move from the OFF position and indicate your filter condition

FREQUENTLY ASKED QUESTIONS

QUESTIONS	ANSWER
What are the variables that affect run time?	The estimated run time for this humidifier is based on average room conditions. The actual run time of your humidifier is dependent on numerous variables such as: 1. Air exchange in the room where the humidifier is placed. 2. Room construction where the humidifier is placed. 3. Temperature of the room where the humidifier is placed. 4. Humidity levels in the room where the humidifier is placed. 5. Movement of occupants and the opening and closing of doors in the room where the humidifier is placed. 6. Home furnishings in the room where the humidifier is placed.
How do I remove film on water tank?	See Daily Maintenance instructions. Regular cleaning is recommended.
How can I extend the run time?	1. Run your unit on the lowest setting. 2. If your unit has electronics, set it to your desired humidity level. The unit will turn on and off, which will extend the run time. 3. Fill the tank all the way full, place it on the base, let the water empty into the base until it stops bubbling, then refill the tank full again. This ensures maximum water capacity and will extend run time.

REPLACEMENT ACCESSORIES

REPLACEMENT ACCESSORIES

To order the replacement accessories you can do any of the following:

- Visit your local retailer
- Go to www.holmesproducts.com
- Call consumer service at 1-800-546-5637

If you have any questions regarding your product or would like to learn more about other Holmes® products, please contact our Consumer Service Department at 1-800-546-5637 or visit our website at www.holmesproducts.com

WARRANTY INFORMATION

3 YEAR LIMITED WARRANTY

Sunbeam Products, Inc. doing business as Jarden Consumer Solutions or if in Canada, Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions (collectively "JCS") warrants that for a period of three years from the date of purchase, this product will be free from defects in material and workmanship. JCS, at its option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. Do NOT attempt to repair or adjust any electrical or mechanical functions on this product. Doing so will void this warranty.

This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. JCS dealers, service centers, or retail stores selling JCS products do not have the right to alter, modify or any way change the terms and conditions of this warranty.

This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product, use on improper voltage or current, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than JCS or an authorized JCS service center. Further, the warranty does not cover: Acts of God, such as fire, flood, hurricanes and tornadoes.

What are the limits on JCS's Liability?

JCS shall not be liable for any incidental or consequential damages caused by the breach of any express, implied or statutory warranty or condition.

Except to the extent prohibited by applicable law, any implied warranty or condition of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty.

JCS disclaims all other warranties, conditions or representations, express, implied, statutory or otherwise.

JCS shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the product including incidental, special, consequential or similar damages or loss of profits, or for any breach of contract, fundamental or otherwise, or for any claim brought against purchaser by any other party.

Some provinces, states or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from province to province, state to state or jurisdiction to jurisdiction.

How to Obtain Warranty Service

In the U.S.A.

If you have any question regarding this warranty or would like to obtain warranty service, please call 1-800-546-5637 and a convenient service center address will be provided to you.

In Canada

If you have any question regarding this warranty or would like to obtain warranty service, please call 1-800-546-5637 and a convenient service center address will be provided to you.

In the U.S.A., this warranty is offered by Sunbeam Products, Inc. doing business as Jarden Consumer Solutions located in Boca Raton, Florida 33431. In Canada, this warranty is offered by Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions, located at 20 B Hereford Street, Brampton, Ontario L6Y 0M1. If you have any other problem or claim in connection with this product, please write our Consumer Service Department. **PLEASE DO NOT RETURN THIS PRODUCT TO ANY OF THESE ADDRESSES OR TO THE PLACE OF PURCHASE.**

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Holmes®

Owner's Guide

HM1297

☎ INFO HOT-LINE: If, after reading this owner's guide you have any questions or comments, please call 1-800-546-5637 and a Customer Service Representative will be happy to assist you.

FILTER# : HWF62
FILTER TYPE : WICK



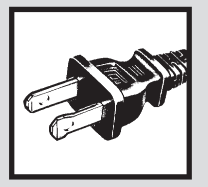
Cool Mist Humidifier

PLEASE READ AND SAVE THESE IMPORTANT INSTRUCTIONS

PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read all instructions before using the appliance.
2. To avoid fire or shock hazard, plug the appliance directly into a 120V AC electrical outlet.
3. Keep the cord out of heavy traffic areas. To avoid fire hazard, NEVER put the cord under rugs or near heat registers.
4. DO NOT place humidifier near heat sources such as stoves, radiators, and heaters. DO locate your humidifier on an inside wall near an electrical outlet. The humidifier should be at least 4 inches (10 cm) away from the wall for best results.
5. NEVER place humidifier in an area where it is accessible to children. NEVER use humidifier in a closed room, particularly where a child may be sleeping, resting, or playing (a closed room may result in excessive humidity).
6. **WARNING:** Do not attempt to refill humidifier without first unplugging the unit from its electrical outlet. Failure to heed this warning may cause personal injury. Be sure to unplug the unit by pulling on the plug and not the cord.
7. Never place anything over moisture outlet when the unit is running.
8. NEVER drop or insert any object into any openings.
9. DO NOT operate any appliance with a damaged cord or plug, after the appliance malfunctions, or if it has been dropped or damaged in any manner. Return appliance to manufacturer for examination, electrical or mechanical adjustment, or repair.
10. Use appliance only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments not recommended or sold by the manufacturer may cause hazards.
11. DO NOT use outdoors.
12. Always place humidifier on a firm, flat, level surface. A waterproof mat or pad is recommended for use under the humidifier. NEVER place it on a rug or carpet, or on a finished floor that may be damaged by exposure to water or moisture.
13. DO NOT allow the Moisture Outlet to directly face the wall. Moisture could cause damage, particularly to wall paper.
14. Humidifier should be unplugged when not in use.
15. NEVER tilt, move, or attempt to empty unit while it is operating. Shut off and unplug before removing the water tank and moving the unit.
16. This humidifier requires daily and weekly maintenance to operate appropriately. Refer to daily and weekly cleaning procedures. Use only cleaners and additives recommended by the manufacturer.
17. NEVER use detergents, gasoline, glass cleaner, furniture polish, paint thinner, or other household solvents to clean any part of the humidifier.
18. Excessive humidity in a room can cause water condensation on windows and some furniture. If this happens, turn the humidifier OFF.
19. Do not use humidifier in an area where humidity level is in excess of 50%. Use a hygrometer, available at your local retailer or through the manufacturer, to measure the humidity.



THIS APPLIANCE HAS A POLARIZED PLUG (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet.

DO NOT ATTEMPT TO MODIFY THIS PLUG OR DEFEAT THIS SAFETY FEATURE IN ANY WAY.

PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

20. DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void your warranty. The inside of the unit contains no user serviceable parts. All servicing should be performed by qualified personnel only.
21. Never place housing under water flow or immerse in liquids.
22. Do not plug in the cord with wet hands: electric shock could result.
23. Do not pour water in any openings other than the water tank.
24. To prevent damage to surfaces, do not place humidifier under overhanging surfaces.
25. NEVER operate unit without water in the tank.
26. Do not move unit after it has been used until unit cools completely.
27. Use both hands when carrying full tank of water.

PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

Consumer Safety Information

NOTE: This is an electrical appliance and requires attention when in use.

NOTE: If moisture forms on the walls or windows of the room, turn off the humidifier. The room already has plenty of humidity and additional moisture may cause damage.

NOTE: DO NOT block air inlet or outlet.

Cord and Plug Installation Safety Instructions

The length of cord used on this appliance was selected to reduce the hazards of becoming tangled in, or tripping over a longer cord. If a longer cord is necessary an approved extension cord may be used. The electrical rating of the extension cord must be equal to or greater than the rating of the humidifier (refer to the rating artwork placed on the humidifier). Care must be taken to arrange the extension cord so that it will not drape over the countertop or tabletop where it can be pulled on by children or accidentally tripped over.

HOW COOL MIST WORKS

Your Holmes® Cool Mist humidifier draws dry air through the rear air intake grill area. This air is then passed through a moisture–laden wick filter, which retains the minerals and deposits in the water. The resulting moist air is directed back into the room from the top air grill.

NOTE: This humidification system provides a cool, invisible moisture output. It is normal not to see the mist.

NOTE: A humidity level below 20% can be unhealthy and uncomfortable. The recommended humidity level is between 40%-50%.

PRE-OPERATING INSTRUCTIONS

1. Select a location for your humidifier, on a flat surface, about 4 inches (10 cm) away from the wall. Do not place your humidifier on furniture; a floor location that will not be damaged by moisture is best.
2. Remove the water tank by holding the tank handle and lifting straight upward (see Figure 2).
3. Remove the main housing by lifting straight upward. Check to see that the wick filter is properly in place. Replace the humidifier housing.

FILLING THE WATER TANK

NOTE: The humidifier will produce up to 3 gallons of moisture.

1. Remove the tank from the base by holding the handle and lifting straight up (see Figure 2).
2. Twist off the tank cap located on the bottom of the tank by turning counter clockwise and fill the water tank with cool, fresh water. Do not fill with warm water as this may cause leaking.
3. After filling the tank, replace the tank cap by firmly turning clockwise and then replace the water tank on the base. The tank will immediately begin to empty into the base.
4. Plug the power cord into a 120V AC electrical outlet.

FEATURES - OPERATIONS

OPERATING INSTRUCTIONS

Your humidifier is equipped with a technologically advanced 1Touch® Electronic Humidistat. You can set the humidifier to run continuously in manual mode or set the 1Touch® Electronic Humidistat to your desired humidity setting. The 1Touch® Electronic Humidistat will automatically turn the humidifier ON or OFF, depending on the preset comfort level. The comfort level ranges between 35% and 55% relative humidity.

Manual Mode Instructions

1. Plug the humidifier into a 120V AC electrical outlet.
2. To start the unit, push the MODE/OFF button once for the HI manual setting. (See Figure 2.)
3. Press the button again for the LO manual setting. (See Figure 2.)
4. To stop the unit, press and hold the MODE/OFF button for two seconds, or keep pressing the button until all the humidity indicators are OFF.

NOTE: In Manual Mode, only the LO or HI power light will be lit.

1TOUCH® HUMIDISTAT INSTRUCTIONS

To take advantage of the 1Touch® Electronic Humidistat, press the MODE/OFF button until the speed is set in either the HIGH or LOW setting, and the Desired Humidity is set. When the humidity level rises above the set humidity, the humidifier will stop. When the humidity level drops below the set humidity, the humidifier will turn on automatically.

NOTE: When the 1Touch® Electronic Humidistat is set, either the HI or LO power light and the percent humidity light will remain lit during operation. (See Figure 2.)

NOTE: Allow up to 30 minutes for the filter to fully absorb water and for the unit to produce moisture.

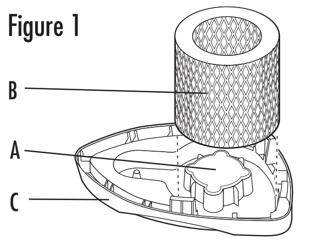
NOTE: The 1Touch® Humidifier has memory. This means that when you turn the unit back on, it will be at the last setting the humidifier was set at.

If you do not plan to use the humidifier for two or more days, make sure any residual water is drained from the water tank, base and wick filter to prevent algae or bacteria growth.

REPLACING THE FILTER

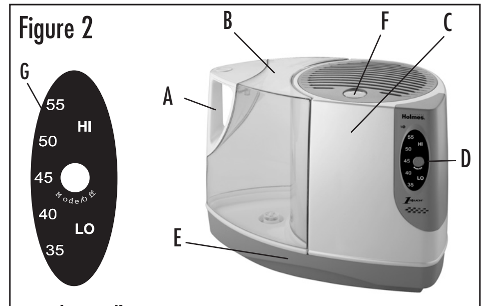
Through normal use, waterborne minerals and sediment become trapped in the wick filter. The harder your water, the greater the amount of minerals in the water, and the more often you will need to change your filter.

Figure 1



A. Circular Filter Supports
B. Circular Wick Filter
C. Humidifier Base

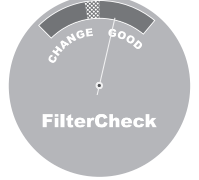
Figure 2



A. Tank Handle
B. Humidifier Tank
C. Main Housing
D. 1Touch® with ClearView™ Humidistat
E. Humidifier Base
F. FilterCheck® Indicator
G. 1Touch® Control Panel

You will be able to monitor the life of the filter in your humidifier by checking the FilterCheck® Indicator. When the unit is off, the FilterCheck® Indicator will read in the OFF position.

Figure 3



NOTE: After 60 minutes of use, FilterCheck® Indicator (refer to Figure 3 for close-up of indicator) will move from the OFF position and indicate your filter condition.

A brand new filter will register in the section reading GOOD filter. After frequent use of your humidifier, the FilterCheck® Indicator will let you know when the filter needs to be changed.

When the needle is in the CHANGE section, this means the proper amount of moisture is not getting into your air due to the excessive minerals and sediment that have become trapped on your filter. At this point, you should replace your filter. It is important to change your filter as indicated to obtain stated performance level.

CLEANING/MAINTENANCE STORAGE INSTRUCTIONS

To replace the filter, follow the steps below.

1. Push the 1Touch® (MODE/OFF) button for 2 seconds to turn the unit OFF and disconnect from the electrical outlet.
2. Remove the tank and main housing to access the base tray (see Figures 1 and 2).
3. Discard the old filter and follow weekly cleaning instructions.
4. Insert a new filter into the filter support in the base (Figure 1).
5. Replace the main housing and then the tank.
6. Repeat Operating Instruction steps.

It will take about 30 minutes for the humidifier to reach maximum output.

You can purchase replacement filters (model HWF62) by calling 1-800-546-5637 or by visiting www.holmesproducts.com.

CLEANING AND MAINTENANCE INSTRUCTIONS

Humidifiers provide comfort by adding moisture to dry indoor air. To get the most of the benefit from the humidifier and avoid product failure, follow all maintenance instructions carefully. If the recommended care and maintenance guidelines are not followed, micro-organisms may be able to grow in the water within the humidifier.

DAILY MAINTENANCE

1. Before cleaning, be sure the humidifier is OFF and disconnected from the electrical outlet.
2. Lift off the tank and the housing of the humidifier. Remove filter and place in sink or tub as the filter will release water when not in the humidifier.
3. Carry the base and the tank to the sink, then drain and rinse the base and tank thoroughly to remove any sediment and dirt. Wipe clean and dry with a clean soft cloth or paper towel. (DO NOT use metal cleaning utensils or abrasive cleaners)
4. Put the filter back in the filter supports, replace the housing, then refill the tank with cool tap water as instructed in filling the water tank instructions.

WEEKLY MAINTENANCE

To Remove Scale:

1. Repeat steps 1-3 above.
2. Clean the base by partially filling the base with one 8-oz cup of undiluted white vinegar, or by using **Cleanse Clean**® Solution (Model S1710) by the manufacturer. Let solution stand 20 minutes, clean all interior surfaces with a soft brush.
3. Dampen a cloth with undiluted white vinegar and wipe out entire base to remove scale.
4. Rinse with clean warm water to remove scale and the white vinegar solution before beginning to disinfect the tank.

To Disinfect Humidifier Base and Tank:

1. Fill tank with 1/2 teaspoon of chlorine bleach and 1/2 gallon of water.
2. Let the solution stand for 20 minutes, swishing every few minutes. Wet all surfaces.
3. Empty the tank after 20 minutes, and rinse well with water until the bleach smell is gone. Dry with a clean cloth or paper towel.
4. Refill the water tank with cool water; replace the housing and the water tank. Repeat ALL Operating Instructions.

STORAGE INSTRUCTIONS

If your humidifier will not be in use for two days or more, or at the end of the season follow these instructions.

1. Clean, rinse and thoroughly dry the humidifier as directed in the weekly maintenance section. DO NOT leave any water inside the base or tray.
2. Remove the tank cap. Do not store with the tank cap in place.
3. Place the humidifier in the original carton and store in a cool, dry place.
4. Always clean the humidifier before the next season begins.
5. Order a replacement filter to start the next season.